



Total number of measures with a RAG (shown in chart above): 17

Measures where data currently unavailable: 2

Measures that are annual outturns only and the data is not currently due: 0

Measures where no target has been set: 0

► **Key areas of good performance**

Measure	Target	Current position	RAG	Benchmarking	Comments
1 % of Child Protection Plans reviewed in timescales	95%	97%	Green		Outcome: Vulnerable children are safe and protected from harm Notes: Reviews for Children Looked After are also improving and now above target, from a greater focus on data quality, training and management oversight.
2 % Children Looked After seen in the last 6 weeks	100%	98%	Amber		Outcome: Vulnerable children are safe and protected from harm (Voice of the child indicator) Notes: This continues to be an area of focus and we are clear as to the reasons surrounding the 2% of looked after children who were not seen. This is monitored twice week as above. Reports are monitored by the Service Director twice a week, with an expectation of a narrative as to why a child has not been seen.

► **Areas of lower than expected performance (Red or Amber)**

Measure	Target	Current position	RAG	Benchmarking	Comments
1 % repeat referrals	25%	36%	Red	Statistical Neighbour Average (2015): 23% National Average (2015): 24%	Outcome: Vulnerable children are safe and protected from harm (quality indicator) Notes: In August we audited 194 repeat referrals. Of these, 28% were due to partners re-referring whilst waiting for EH panel or data input errors. Audit of referrals shows that partners that are referring whilst waiting for Early Help Panel. Action plan being developed with Early Help. There are also inputting errors by CAROs which have been escalated .
2 % of social work staff supervisions completed	89%	57%	Red		Outcome: Vulnerable children are safe and protected from harm (quality indicator) Notes: All staff have regular supervision which is monitored by the Practice Improvement Manager. In addition for complex situations there are weekly group supervision sand the outcome is on the child's file. This data is currently only recording personal supervision which requires manual recording.
3 % children seen during assessment	100%	95%	Amber		Outcome: Vulnerable children are safe and protected from harm (Voice of the child indicator) Notes: We maintain a detailed exceptions log of all assessments where child was not seen – reasons include child moved out of area during process, family declined assessment etc. This is monitored by the HOS and and any exceptions are reported on a weekly basis.

4	% of children in need (not including CP, CLA) seen in the last 4 weeks	100%	73%	Red		<p>Outcome: Vulnerable children are safe and protected from harm (Voice of the child indicator)</p> <p>Notes: This continues to be an area of focus and as at 3/11/16, only 9% of CIN had not been seen in the last 4 weeks. BCC practice standard is for CIN to be seen every 4 weeks, the statutory requirement is every 6 weeks – in September 81% were seen in the last 6 weeks. Reports are monitored by the Service Director twice a week, with an expectation of a narrative as to why a child has not been seen.</p>
5	% of children subject to a Child Protection Plan seen in the last 2 weeks	98%	83%	Red		<p>Outcome: Vulnerable children are safe and protected from harm (Voice of the child indicator)</p> <p>Notes: This continues to be an area of focus and as at 3/11/16, only 12% of CIN had not been seen in the last 2 weeks. BCC practice standard is for CP to be seen every 2 weeks, the statutory requirement is every 4 weeks – in September 98% were seen in the last 4 weeks. Reports are monitored by the Service Director twice a week, with an expectation of a narrative as to why a child has not been seen.</p>
6	% of children in need reviewed in last 3 months (not including Child Protection, Children Looked After)	85%	55%	Red		<p>Outcome: Vulnerable children are safe and protected from harm (Reviewing Children's Plans indicator)</p> <p>Notes: Managers reviewing lists of children to be seen regularly. Principal Social Worker focusing on improving practice in this area as part of the Ofsted Improvement Plan. Detailed review of 45% showing as not reviewed in 3 months has confirmed only 12% were out of timescale, the other 88% were either completed in timescale but record had not be updated to reflect the review or were errors in the system.</p>
7	% of contacts received actioned within 24 hours (1 working day)	90%	62%	Red		<p>Outcome: Vulnerable children are safe and protected from harm (Quality indicator)</p> <p>Notes: The average time for contacts is falling from the beginning of the year at 2.3 days is now at 1.9. Staff resources (30% lower than expected) impacting on KPI but mitigated with additional support from across the BU as part of contingency planning. Backlog in police referrals is causing additional pressure on services. This concern was escalated at BSCB and is on the risk register ,it was identified in the monitoring visit. Head of Service reviewing ongoing resilience of the team and continuing to look at how performance can be improved in this area. In order for contacts to be progressed in 24 hours there need to be sufficient CARO and management capacity. Due to jury service and sickness, only 60% management capacity and 58% CARO capacity in September. Individual performance of CARO's and Managers is being scrutinised and addressed where appropriate. The TVP backlog of DV reports resulted in unscreened DV reports coming through so managers had to read every report to confirm necessary action ..Additional support was provided to TVP by Bucks CC, the backlog was cleared by mid-October</p>
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9	% referrals completed within 3 working days	100%	85%	Red		<p>Outcome: Vulnerable children are safe and protected from harm (Timeliness of the journey of the child indicator)</p> <p>Notes: The average time for referral decision has reduced significantly from 4.4 days in April 2016 to 1.7 in September. Staff resources (30% lower than expected) impacting on KPI but mitigated with additional support from across the BU as part of contingency planning. Backlog in police referrals is causing additional pressure on services. This concern was escalated at BSCB and is on the risk register and it was identified in the monitoring visit. Timeliness of MASH decisions continues to impact on this performance (average time for MASH referral decision was 4 days in September due to resource pressures in MASH team and TVP. Head of Service reviewing ongoing resilience of the team.</p>
10	% assessments completed in 45 working days	100%	93%	Amber	2014/15 England 82% S East 81 % Bucks 83%	<p>Outcome: Vulnerable children are safe and protected from harm (Timeliness of the journey of the child indicator)</p> <p>Notes: There was a significant increase in the number of new assessments in September (443 compared to 416 in October). Performance in October was 97% complete in 45 days with 25% being completed in 20 working days or less.</p>
11	% ICPC held within 15 working days of the strategy discussion	100%	80%	Red		<p>Outcome: Vulnerable children are safe and protected from harm (Timeliness of the journey of the child indicator)</p> <p>Notes: There was a significant increase in the number of Section 47 Enquires in September (211 compared to 153 in October) and 26% led to an ICPC. 83% ICPCs were held within 15 working days in October, the highest since January 2016. From January 2017, the Child Protection Conferencing team will be staffed by 100% permanent staff and it is expected that performance will continue to improve.</p>
12	% of CLA placed in county	55%	49%	Red	S East Average (2015): 65% National Average (2015): 61%	<p>Outcome: Vulnerable children are safe and protected from harm (Sufficiency of children's placements indicator)</p> <p>Notes: The Looked After Children workstream of the Target Operating Model is focussed on ensuring more looked after children are placed closer to home – this will include increasing the number of residential placements available in county as well as increasing the number of foster carers (both internal and IFA) in bucks. Placement stability for children remains high with 96% of looked after children having less than 3 placements in the year.</p>

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<p>% of CLA are placed no more than 20 miles away from home</p>	<p>50%</p>	<p>41%</p>	<p>Red</p>	<p>S East Average (2015): 69% National Average (2015): 77%</p>	<p>Outcome: Vulnerable children are safe and protected from harm (Sufficiency of children's placements indicator) Notes: The Looked After Children workstream of the Target Operating Model is focussed on ensuring more looked after children are placed closer to home – this will include increasing the number of residential placements available in county as well as increasing the number of foster carers (both internal and IFA) in bucks. Placement stability for children remains high with 96% of looked after children having less than 3 placements in the year.</p>
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